

Region 3 - Work Plan Template - Draft

- Four Components of ARM:**
- Differential Response (DR)
 - Permanency Planning (PP)
 - Community-based Supports (CS)
 - Increased Parental Responsibility (PR)

Group name: Strategies For Serving Diverse Cultures

Co-Chairs: Bev Fournier & Dean Seonen

Business Plan Strategies	Work Plan Details	Timeframe	Performance Measures or Deliverables	Relevant ARM Component(s)
Continue the development and implementation of strategies to ensure that services are relevant to the diverse cultural needs of the ethnic communities within the region.	Complete working protocols between Region 3 CFSA and the immigrant agencies, CCIS, CIAS, CIWA, CMCN	Oct 31/03		CS
	Complete research/lit review on diverse culture models/best practice in CPS and foster care services.	Jan 1/03		CS
	Determine outcome measures on model development (start collecting stories and examples of success)	Jan 1/03		CS
	Complete evaluation of pilot and outcome measures. Review recommendations and determine activities for implementation across Region 3.	Oct 1/03		CS
	Review Children's Services documentation to determine need for language translation, work with Ministry on the recommendations.	Feb 29/04		CS
	Determine core cultural competencies needed for staff in CFSA, and agencies. Develop a joint learning plan.	Dec 15/03		CS
	Review the new Placement information system on CWIS and determine if a survey of foster homes is necessary to determine the cultural backgrounds, languages and religions of foster homes.	Jan/04		CS
	Develop a culturally diverse foster care recruitment plan with CFSA, mainstream agencies and immigrant serving agencies.	April/04		CS
	Develop supports/tools for after hours services, i.e.: interpreters, consultation, written info on cultural specific characteristics.	Jan/04		CS

Pilot Planned: Yes

→ **If you are planning a pilot project, please provide details (indicate your preferred location (i.e. specific COS site(s)/regional), and explain the rationale for this location)**

The model is currently being piloted in Dover, Forest Lawn, Marlborough Park, North and South of Mcknight MSTs.

→ **Practice changes that will be focused on in the pilot**

Outcomes (Provide one or two key child or family outcomes that will result from implementing this work plan and how these could be measured)

To be determined, as per work plan activity by Oct/03

Other future directions (long-term ideas that are not included in the Work Plan)

Implementation of the model in all MSTs and SSRT

Partners (e.g. funders, departments that are involved or linked to the work of your group)

Please list group members and their affiliation

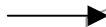
Region 3 – Calgary and Area Child and Family Services Staff

Representatives from:

- Aspen Family and Community Network Society
- Boys and Girls Club of Calgary
- Calgary Catholic Immigration Society
- Calgary Immigrant Aid Society
- Calgary Immigrant Women’s Association
- Calgary Mennonite Centre for Newcomers
- Closer to Home Community Services
- Hull Child and Family Services (Patch Program)
- The Salvation Army Children’s Village
- Wood’s Homes

Are additional supports needed? (e.g. administrative, data collection/analysis):

Yes



If yes, please describe the supports needed.

Yes, data collection, research, survey

Would like to look at a contract to help with this as identified in work plan